

VCI COMPANY
3875 Steilacoom Blvd SW #A
Lakewood, Washington 98498
800-923-8375
www.vcicompany.com

April 15, 2005

Ms. Karen Cremer, Staff Attorney
South Dakota Public Utilities Commission
State Capitol Building, 1st Floor
Pierre, South Dakota 57501

RECEIVED

APR 18 2005

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

RE: VCI Company-TC04-225

Dear Ms. Cremer:

Enclosed for filing is VCI Company's response to the Staff's concerns regarding Docket No. TC04-225. Also enclosed as Exhibit A, is a copy of VCI's Letter of Authorization (LOA), and Exhibit B as Certificate of Service.

Q. Provide a sample of the Lifeline/Link-Up Advertisement.

A. **VCI will advertise the availability of Lifeline/Link-Up on television and on their website at www.vcicompany.com. VCI will apply all state and federal discounts on the customer bill. VCI will also expand its advertisement to other media of general circulation such as newspaper of general distribution. In addition, VCI will also advertise the designated services in annual bill inserts and other means that would satisfy FCC advertising requirements. Attached is a sample of VCI's Lifeline/Link-Up advertisement used in other states. The TV stations are as follow:**

KTTW –Fox in Sioux Falls KWSD- WB in Sioux Falls

KWBH- WB in Rapid City KEVN- Fox in Rapid City

Q. Why was VCI's ETC application withdrawn from the Colorado Public Utilities Commission.

A. **VCI withdrew its ETC application without prejudice with the Colorado Public Utilities Commission on October 22, 2004, due to lack of representation. VCI has since resubmitted the same application using local attorney which was then approved on March 16, 2005 on Docket # 05A-049T.**

Q. How will complaints be handled, and if there is a complaint, will VCI agree to involve the Commission.

A. **Upon receipt of a complaint either orally or in writing, VCI will investigate or respond promptly. VCI will inform the customer of the rights to have the problem considered and acted upon by another representative or supervisor. If the customer continues to express dissatisfaction after the supervisor have addressed the problem, VCI will then provide the customer the name, address, and the current local toll free telephone number of the customer service staff of the Commission to be contacted for further review of an unresolved problem.**

Q. Provide a sample of a Letter of Authorization (LOA).

A. VCI will use letters of Authorization from customers signed under penalty of perjury in addition to any additional eligibility criterion required by the State of South Dakota. See attached Exhibit A for sample of LOA.

Q. Provide copy of Certificate of Service served to all Service providers in the requested Service areas.

A. See attached Exhibit B

If you have any additional questions or concerns, please feel free to contact me at 206-310-6458.

Respectfully,



Malia Fasi

VCI Company

provisioning@vcicompany.com

AFFIDAVIT OF SERVICE

**IN THE MATTER OF THE PETITION OF)
VCI COMPANY FOR DESIGNATION AS AN)
ELIGIBLE TELECOMMUNICATIONS)
CARRIER UNDER THE SOUTH DAKOTA)
LIFELINE/LINK-UP TELEPHONE)
ASSISTANCE PROGRAM)**

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Stan Efferding, being duly sworn on oath, deposes and states that on the 7th day of April, 2005, copies of VCI Company's Petition for Designation as an Eligible Telecommunications Carrier under the South Dakota Lifeline/Link-Up Telephone Assistance Program were mailed by the United States first class mail, postage prepaid thereon, to the following.

| | |
|--|--|
| @link Networks, Inc. Mary Jo Grant, Regulatory Compliance Administrator 20825 Swenson Drive, Suite 150 Waukesha WI 53186 | Acceris Communications Corp. Ken Hilton, Executive Vice-President 9775 Businesspark Avenue San Diego CA 92131 |
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|--|---|
| ACN Communication Services, Inc. Daniel F. Gonos 32991 Hamilton Court Farmington Hills MI 48334 | Alticom, Inc. James Cornblatt P O Box 689 Westwood MA 02090-0689 |
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| AT&T Communications Mary Jane Rasher 10005 Gwendelyn Lane Highlands Ranch CO 80129-6214 | Avera Communication, L.L.C. Ronald A. Sandifer, VP/CIO 3900 W. Avera Drive Sioux Falls SD 57108 |
|--|--|

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| Black Hills FiberCom, L.L.C. P. O. Box 2115 Rapid City SD 57709 | BT Communications Sales LLC Linda Cicco 11440 Commerce Park Drive Reston VA 20191 |
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| CI, Inc. Willa Andrella Baylis, President 200 Galleria Parkway, Suite 1200 Atlanta GA 30339 | COMTECH 21, LLC Matt Sosnowski One Barnes Park South Wallingford CT 06492 |
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Contact Communications, Inc.
Steven Mossbrook, President
937 West Main
Riverton WY 82501

DakotaComm, LLC
Paul Bergmann, President
104 4th Street
Jefferson, SD 57038

DSLnet Communications, LLC
Alan Bolduc, Vice President
545 Long Wharf Drive, Fifth Floor
New Haven CT 06511

FiberComm, L.C.
James McKenna, Vice President
1104 6th Street
Sioux City IA 51101-1908

Granite Telecommunications, LLC
Robert T. Hale, Jr., President
234 Copeland Street
Quincy MA 02169

ICG Telecom Group, Inc.
161 Inverness Drive West
Englewood CO 80112

Integra Telecom of South Dakota, Inc.
Karen J. Johnson
1201 NE Lloyd Blvd, Suite 500
Portland OR 97232

KMC Data, LLC
Randy Meacham
1755 North Brown Road
Lawrenceville GA 30043

Long Lines Metro f/k/a CommChoice.
Jill Thornton
P O Box 67
Sergeant Bluff IA 51054-0067

Covista, Inc.
Tony Barrett, VP of Operations
721 Broad Street, 2nd Floor
Chattanooga TN 37402

DIECA Communications
Megan Doberneck
7901 Lowry Blvd.
Denver CO 80230

Excel Telecommunications, Inc.
Kevin Allen, Regulatory Affairs
2440 Marsh Lane
Carrollton, TX 75006

France Telecom Corporate Solutions.
Jean-Sebastien Fallisse, Treasurer
2300 Corporate Park Drive,
Herndon VA 20171

Houlton Enterprises, Inc.
Richard Horner, Vice President
2201 W Broadway, Suite #1
Council Bluffs IA 51501

IDT America, Corp.
Carl Wolf Billek
520 Broad Street
Newark NJ 07102-3111

Ionex Communications North, Inc.
Russell C. Merbeth, General Counsel
15305 North Dallas Parkway, Ste. 1500
Addison TX 75001

Level 3 Communications, LLC
William P. Hunt III, Regulatory Counsel
1025 Eldorado Blvd
Broomfield CO 80021-8869

MCImetro Access Transmission
Ranee Klindworth, Tariff Administrator
8521 Leesburg Pike
Vienna VA 22182

MCI Telecommunications
9140 West Dodge
Road, Suite 285
Omaha NE 68114

McLeodUSA Telecommunications.
Bill Courter
P O Box 3177
Cedar Rapids IA 52406-3177

Midcontinent Communications
W. Tom Simmons
5001 West 41st Street
Sioux Falls SD 57104-1424

Midstate Telecom, Inc.
Mark D. Benton
120 East 1st Street
Kimball SD 57355

New Access Communications LLC
Steven C. Clay, President
120 South 6th Street, Suite 950
Minneapolis MN 55402

New Edge Network, Inc.
Stacey Waddell
3000 Columbia House Blvd, Suite 106
Vancouver WA 98661

Northern Valley Communications, LLC
Doug Eidahl, CEO
PO Box 320
Groton SD 57445

NOS Communications, Inc.
Rowena Hardin
4380 Boulder Highway
Las Vegas NV 89121-3002

Regulatory Compliance
4380 Boulder Highway
Las Vegas NV 89121-3002

OrditCom, Inc. f/k/a VP Telecom
Brad VanLeur, President
1701 N. Louise Ave.
Sioux Falls SD 57107

Pathnet, Inc.
Richard A. Jalkut, President & CEO
P O Box 1306
Centreville VA 20122-8306

PrairieWave Telecommunications, Inc.
William Heaston, Esq.
5100 S Broadband Lane
Sioux Falls SD 57108

Premiere Network Services, Inc.
Leo A. Wrobel, President and CEO
1510 N. Hampton Road, Suite 120
DeSoto TX 75115

Quantumshift Communications
Jenna Brown
12647 Alcosta Blvd., Suite 470
San Ramon, CA 94583

Qwest Communications Corporation
Colleen Sevold, Manager
125 South Dakota Avenue
Sioux Falls, SD 57195

RC Communications, Inc.
Pamela J. Harrington
P. O. Box 196
New Effington, SD 57255

Reliant Communications, Inc.
801 International Parkway, 5th Floor
Lake Mary, FL 32746

Sprint Communications Company L.P.
Julie Thomas Bowles
6450 Sprint Parkway
Mailstop: KSOPHN0212-2A411

Overland Park KS 66251-6100

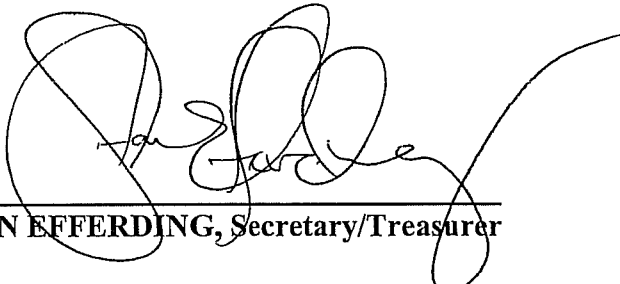
1-800-Reconex, Inc. d/b/a USTel
Todd M. Meislahn, President
2500 Industrial Avenue
P O Box 40
Hubbard OR 97032

Vitcom Corporation
1100 NW 163rd Drive No A
Miami FL 33169-5816

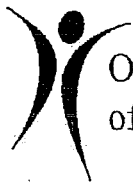
XO Communications Services, Inc. f/k/a
XO Network Services, Inc. d/b/a XO LDS
Rex M. Knowles, Vice-President
111 East Broadway
Salt Lake City UT 84111

DATED this 7th day of April 2005

VCI COMPANY



STAN EFFERDING, Secretary/Treasurer



Oregon Department
of Human Services

Oregon Telephone Assistance Program

The Oregon Telephone Assistance Program (OTAP) helps you with your phone bill. Each Phone Company sets their own rate reduction. You may get the basic rate of your phone bill reduced if you are getting one of the benefits listed below:

- Food Stamps
- Supplemental Security Income (SSI) or
- Certain types of Medical Assistance from the Department of Human Services (DHS). Your worker can tell you what Medical benefit you receive.

To apply for OTAP benefits:

- Fill out the form below;
- Sign it;
- Send it to the address on the bottom line.

Questions? Call PUC:

1-800-848-4442
Salem area: (503) 373-7171
1-800-648-3458 (TDD users only)

OTAP benefits start on the date the Public Utility Commission (PUC) receives your signed application. The person receiving the benefits must have their name on the phone bill. It will take about 30-90 days from that date for the discount to show on the phone bill.

Your OTAP benefits will stop if you no longer get Food Stamps, Medical or SSI.

Please let PUC know whenever you change your address or phone number.

(Cut here. Keep this part. Send the bottom part to PUC.)

Oregon Telephone Assistance Program (OTAP) Application

Your Name _____

Social Security Number _____ Phone Number _____

Phone Company _____

Home Address _____

City _____

State _____

Zip _____

Mailing Address _____

City _____

State _____

Zip _____

I want the phone company to reduce my phone bill each month under OTAP and freeze my local carrier to VCI. I give PUC permission to verify that I get benefits from a public assistance agency, and to share the information on this form with the phone company. I will call VCI when I no longer get Food Stamps, Medical or SSI.

Signature _____

Date _____

**Mail this application to: VCI Company, PO Box 98907, Lakewood WA 98498
ATTENTION CUSTOMER! PLEASE CALL VCI WITHIN 10 DAYS OF MAILING LOA TO FIND OUT YOUR
CONNECTION DATE FOR TELEPHONE SERVICE!**